

 **The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premiums) will be provided separately.**  
**This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-795-1023 or visit us at [www.medcost.com](http://www.medcost.com). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call 1-800-795-1023 to request a copy.

Important Questions	Answers			Why This Matters:
	Preferred Network (VIC)	In-Network	Non-Network	
<b>What is the overall deductible?</b>	\$2,000 / person \$4,000 / family	\$2,500 / person \$5,000 / family	\$6,000 / person \$12,000 / family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
<b>Are there services covered before you meet your deductible?</b>	Yes: <u>Preferred</u> and <u>In-Network</u> <u>preventive care</u> .			This plan covers some items and services even if you haven't yet met the deductible amount. But a <u>co-payment</u> or <u>co-insurance</u> may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a>
<b>Are there other deductibles for specific services?</b>	No.			You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
<b>What is the out-of-pocket limit for this plan?</b>	\$6,000 / person \$12,000 / family	\$6,750 / person \$13,500 / family	\$12,500 / person \$25,000 /family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
<b>What is not included in the out-of-pocket limit?</b>	<u>Premiums</u> , <u>balance billing</u> , health care this <u>plan</u> doesn't cover, and penalties for failure to meet certain <u>plan</u> requirements.			Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
<b>Will you pay less if you use a network provider?</b>	Yes. See <a href="http://www.medcost.com">www.medcost.com</a> or call 1-800-795-1023 for a list of <u>network providers</u>			This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
<b>Do you need a referral to see a specialist?</b>	No			You can see the <u>specialist</u> you choose without a <u>referral</u> .

OMB Control Numbers 1545-2229, 1210-0147, and 0938-1146. Released on April 6, 2016



All **co-payment** and **co-insurance** costs shown in this chart are as noted, *either before or after*, your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Preferred Network (VIC)	In-Network	Non-Network	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	5% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
	Specialist visit	10% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
	Preventive care/screening/Immunization	No charge	No charge	50% <u>co-insurance</u>	<u>Deductible</u> does not apply <u>Preferred</u> and <u>In-Network</u> .
If you have a test	Diagnostic test (x-ray, blood work), Independent lab, x-ray	0% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
	Imaging (CT/PET scans, MRIs)	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Precertification required.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Vidant Pharmacy	Retail Pharmacy	MedImpact Direct Pharmacy	
<p><b>If you need drugs to treat your illness or condition</b></p> <p>More information about <b>prescription drug coverage</b> is available at <a href="http://www.medcost.com">www.medcost.com</a>.</p>	Generic drugs	10% <u>co-insurance</u>	20% <u>co-insurance</u>	Not applicable	<p><u>Co-insurance</u> applies after <u>deductible</u>.</p> <p>Vidant pharmacies and retail pharmacies <u>co-pay</u> covers per 30 day supply (up to 90 days dispensed). Mail order not included.</p> <p>Preferred Diabetic Meter test strips and all lancets are covered at 100% at a Vidant pharmacy.</p> <p>FDA approved contraceptives, certain smoking cessation products, and over-the-counter <u>preventive</u> medications (with prescription) are covered at 100%.</p> <p>Covers 30 day supply. Certain high cost specialty drugs must be purchased and dispensed through MedImpact Direct Specialty. Contact 1-877-391-1103 for more information.</p>
	Preferred brand drugs	20% <u>co-insurance</u>	30% <u>co-insurance</u>	Not applicable	
	Non-preferred brand drugs	30% <u>co-insurance</u>	40% <u>co-insurance</u>	Not applicable	
	Specialty drugs	Prescribers must contact MedImpact at 1-877-391-1103.	Specialty medications are covered through MedImpact Direct Specialty only.	Generic 20% <u>co-insurance</u> Preferred brand 30% <u>co-insurance</u> Non-preferred brand 40% <u>co-insurance</u>	

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Preferred Network (VIC)	In-Network	Non-Network	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Charges for other services may apply, such as for anesthesia.
	Physician/surgeon fees	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
If you need immediate medical attention	<u>Emergency room care</u>	15% <u>co-insurance</u>	15% <u>co-insurance</u>	15% <u>co-insurance</u>	<u>Co-insurance</u> applies after the <u>Preferred (VIC) deductible</u> .
	<u>Emergency medical transportation</u>	15% <u>co-insurance</u>	15% <u>co-insurance</u>	15% <u>co-insurance</u>	<u>Co-insurance</u> applies after the <u>Preferred (VIC) deductible</u> .
	<u>Urgent care</u>	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Charges for other services may apply, such as for lab or x-ray.
If you have a hospital stay	Facility fee (e.g., hospital room)	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	Co-insurance applies after <u>deductible</u> . Precertification required.*
	Physician/surgeon fees	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
If you need mental health, behavioral health, or substance abuse services	Outpatient services, Facility	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
	Outpatient services, Physician	5% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
	Inpatient services	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . *Precertification required.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Preferred Network (VIC)	In-Network	Non-Network	
If you are pregnant	Office visits	10% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . There is no charge for <u>In-Network</u> prenatal visits when billed independently by the <u>physician</u> *.
	Childbirth/delivery professional services	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Professional services are generally included in the global fee charged by the <u>physician</u> for pregnancy and delivery.
	Childbirth/delivery facility	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> .
If you need help recovering or have other special health needs	<u>Home health care</u>	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Limited to 60 visits / benefit year.
	<u>Rehabilitation service</u>	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Includes cardiac and pulmonary therapies. Pulmonary therapy limited to 36 visits / benefit year. There is no visit limit for cardiac therapy.
	<u>Habilitation services</u>	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Includes physical, occupational and speech therapies. Limited to 60 visits / benefit year for each type of therapy.
	Skilled nursing care	15% <u>co-insurance</u>	25% <u>co-insurance</u>	25% <u>co-insurance</u>	<u>Preferred</u> benefit applies after <u>Preferred deductible</u> . <u>In-Network</u> and <u>Non-Network</u> benefits apply after <u>In-Network deductible</u> . Precertification required.*
	Durable medical equipment	15% <u>co-insurance</u>	25% <u>co-insurance</u>	50% <u>co-insurance</u>	<u>Co-insurance</u> applies after <u>deductible</u> . Predetermination required for purchases and rentals over \$2,500.
	Hospice services	15% <u>co-insurance</u>	25% <u>co-insurance</u>	25% <u>co-insurance</u>	<u>Preferred</u> benefit applies after <u>Preferred deductible</u> . <u>In-Network</u> and <u>Non-Network</u> benefits apply after <u>In-Network deductible</u> .
If your child needs dental or eye care	Children's eye exam	No charge	No charge	Not covered	<u>Deductible</u> does not apply to VIC and <u>In-Network</u> . Limited to one exam / benefit year. No coverage <u>Out-of-Network</u> .
	Children's glasses	Not applicable	Not applicable	Not applicable	No coverage.
	Children's dental check-up	Not applicable	Not applicable	Not applicable	No coverage. Coverage available under a separate plan.

### Excluded Services & Other Covered Services:

#### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)
- Long-term care
- Non-emergency care when traveling outside the U.S.

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care
- Hearing aids
- Infertility treatment
- Private duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform) or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323, ext. 61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). For more information on how to continue coverage under this Plan, you may contact the Plan at 252-847-6540. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform) or the Claims Administrator, MedCost Benefit Services at 1-800-795-1023 or at [www.medcost.com](http://www.medcost.com). Additionally, a consumer assistance program can help you file your appeal: contact Health Insurance Smart NC at 1-855-408-1212 or at <http://www.ncdoi.com/Smart/>.

#### Does this plan provide Minimum Essential Coverage? **Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? **Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-795-1023

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-795-1023

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-795-1023

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-795-1023

—————To see examples of how this plan might cover costs for a sample medical situation, see the next section.—————

08.26.2021

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

8

**Peg is Having a Baby**

(9 months of in-network pre-natal care and a hospital delivery)

**Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

**Mia's Simple Fracture**

(in-network emergency room visit and follow-up care)

- The plan's overall deductible **\$2,000**
- Specialist co-insurance **10%**
- Hospital (facility) coinsurance **15%**
- Other: co-insurance **15%**

**This EXAMPLE event includes services like:**

Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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**In this example, Peg would pay:**

<i>Cost Sharing</i>	
Deductibles	\$2,000
Copayments	\$0
Coinsurance	\$1,400
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$3,400</b>

- The plan's overall deductible **\$2,000**
- Specialist co-insurance **10%**
- Hospital (facility) co-insurance **15%**
- Other: co-insurance **15%**

**This EXAMPLE event includes services like:**

Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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**In this example, Joe would pay:**

<i>Cost Sharing</i>	
Deductibles	\$2,000
Copayments	\$0
Coinsurance	\$2,200
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$4,200</b>

- The plan's overall deductible **\$2,000**
- Specialist co-insurance **10%**
- Hospital (facility) co-insurance **15%**
- Other: co-insurance **15%**

**This EXAMPLE event includes services like:**

Emergency room care (*including medical supplies*)  
 Diagnostic test (*x-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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**In this example, Mia would pay:**

<i>Cost Sharing</i>	
Deductibles	\$2,000
Copayments	\$0
Coinsurance	\$100
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$2,100</b>

The plan would be responsible for the other costs of these EXAMPLE covered services.

**English:** ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-795-1023.

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-795-1023.

**繁體中文 (Chinese):** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-795-1023。

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-795-1023.

**한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-795-1023 번으로 전화해 주십시오.

**Français (French):** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-795-1023.

**العربية (Arabic):** ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-795-1023-1

**Hmoob (Hmong):** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-795-1023.

**Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-795-1023.

**Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-795-1023.

**ગુજરાતી (Gujarati):** સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો (800) 795-1023.

**ខ្មែរ (Mon-Khmer Cambodian):** ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតលុយ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ (800) 795-1023 ។

**Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-795-1023.

**हिंदी (Hindi):** ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (800) 795-1023 पर कॉल करें।

**ພາສາລາວ (Lao):** ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-795-1023.

**日本語 (Japanese):** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-795-1023 まで、お電話にてご連絡ください。