



BE WELL | BE PREPARED | BE CONNECTED



Giving your eyes a new look

EyeMed resources to make the most out of your vision benefits

The ECU Health vision care plan is designed to encourage you to maintain your vision through regular exams and to help with expenses for prescription glasses and contact lenses. Your Vision Care Plan is administered by EyeMed. With this voluntary plan, you may use any provider, but the benefit is higher when you receive care from a network provider.

How to find a network provider

With thousands of in-network independent eye doctors, top optical retailers, and a variety of online providers, you can choose the brands and services you want. Use EyeMed's Provider Locator – available at [eyemed.com](https://www.eyemed.com) – and filter by what's important to you.

Once at [eyemed.com](https://www.eyemed.com), look for the “Provider Locator” button on the homepage and simply follow the instructions. There are different options to help you complete your search in a way that works best for you.

How to make an in-network appointment

- ▶ Visit [eyemed.com](https://www.eyemed.com)
- ▶ Log in to your account
- ▶ Search for your doctor's name
- ▶ Schedule an eye exam online

How to submit your claim

- ▶ **In-network.** When you visit EyeMed's in-network eye doctors, you won't have to submit a claim. EyeMed takes care of all the paperwork.
- ▶ **Out-of-network.** If you choose to go out-of-network, you'll need to pay during the visit and then submit a claim form for reimbursement. To access the out-of-network form or to check the status of a claim, log in to [Member Web](#) and navigate to the Claims tab. Remember to upload an itemized paid receipt with your name.

Additional ways to help you save money when you use in-network benefits

- ▶ 40% off additional pairs of glasses once funded benefit is used
- ▶ 20% off any item not covered, including non-prescription sunglasses
- ▶ 15% discount on conventional lenses once funded benefit is used
- ▶ 15% off retail price or 5% off promotional price for LASIK or PRK through US Laser Network
- ▶ And more!

Complete details and resources can be found at [eyemed.com](https://www.eyemed.com) or by calling EyeMed directly at **844-409-3401**.